

# Quarterly News

From your local water reclamation services provider



## What You Need to Know About 2025 Rate Adjustments

As we approach the end of 2024, we want to share some important updates regarding your monthly sewer service fee.

Starting January 1, 2025, the monthly residential fee will be adjusted from \$25 to \$30. Non-residential customers will see monthly base charge increase by 20 percent and volume rate per 1,000 gallons will increase from \$1.25 to \$1.50. These adjustments come after careful consideration by our Board, factoring in rising operational costs and the fact that our rates have remained the same since 2017. Here are key points we'd like you to know about this upcoming change:



- **Stable, Flat Fees:** We value the stability a flat fee provides, allowing our **residential** customers to plan their bills predictably. Unlike many other service providers that charge additional usage-based fees, we strive to maintain simple, consistent billing.
- **Inflation Impact:** While our rates have stayed the same, inflation has risen, averaging 3.61% per year and totaling over 27% since 2017. Like other organizations, we are impacted by inflation in our operational, infrastructure, and labor costs.
- **Cost-Saving Initiatives:** We continuously explore methods to keep rates low. Recent adjustments to transaction fees and consideration of quarterly billing reflect our ongoing commitment to cost savings.
- **Financial Responsibility:** We are proud to operate debt-free, planning ahead to manage both current and future expenses responsibly.
- **Maintenance, Not Expansion:** This rate adjustment is dedicated to maintaining and updating our existing 60-square-mile service area. The costs of additional capacity are covered by **plant investment** fees, not customer rates.
- **Lowest Cost on the Front Range:** Even with this adjustment, we remain one of the most affordable utility providers in the region.

This update supports our mission to protect public health and the environment through efficient, high-quality, and cost-effective water reclamation and treatment.

## Considering Quarterly Billing for 2026 and Beyond

In addition to the rate adjustment, we've been evaluating a switch to quarterly billing. Although it's not being implemented at this time, we're considering this option as a future way to further reduce costs and improve efficiency for both our customers and the District. Here's why quarterly billing could be beneficial:



- **Reduced Transaction Fees:** For customers who pay with a debit or credit card, quarterly billing would lower transaction fees, reducing the annual cost from \$36 to \$12 (assuming a \$3 transaction fee per payment).
- **Operational Savings:** Quarterly billing would reduce our printing, postage, and staffing costs, ultimately helping to keep your rates low.

As stewards of your funds, we are always looking for ways to optimize efficiency without compromising quality. We'll keep you informed of any future decisions related to billing cycles and will notify you well in advance of any changes.

**Thank you** for your continued trust in the South Fort Collins Sanitation District. If you have any questions or need further information, please feel free to reach out to us at **(970) 226-2484** or visit our website at [www.sfcsd.net](http://www.sfcsd.net).

**South Fort Collins Sanitation District**  
*Dedicated to Community Health and Environmental Stewardship*



## Questions?

If you have any questions about the 2025 rate or quarterly billing, please get in touch with us at (970) 226-2484 or through our website at [sfcsd.net/contact-us](http://sfcsd.net/contact-us).