



CHANGES ARE COMING TO YOUR BILL IN 2025



2560 E County Road 32
Fort Collins, CO 80528
Phone 970-226-2484

South Fort Collins Sanitation Customer
STREET Name
City, ST Zip

ACCOUNT STATEMENT

ACCOUNT: 000900
SERVICE ADDRESS: 1 E RIDGE ST
BILLING PERIOD: 02/01/2023 to 02/28/2023
DUE DATE: 03/22/2023
PHONE PAYMENT ID # 4981
PHONE PAYMENT PIN # 2114

CURRENT ACTIVITY

Sewer
TOTAL CURRENT CHARGES \$26.00
PREVIOUS BALANCE \$26.00
PAYMENTS RECEIVED \$0.00
ADJUSTMENTS - XXXX \$0.00
BALANCE FORWARD \$0.00
NEW CHARGES \$0.00

ACCOUNT SUMMARY

AMOUNT DUE \$0.00
AMOUNT - \$0.00

MESSAGE



RATE ADJUSTMENT COMING IN 2025

Due to the rising costs of operating our facilities and the fact that rates have not been raised since 2017, beginning in 2025, we're adjusting monthly service rates to \$30 for residential service. We know rate increases affect our customers, and we'd like you to know we don't implement this change lightly. A few notes about the rate increase:

- Your payment will **continue to be a flat fee**, so you know what to plan for.
- We're actively implementing other **methods to keep our rates low** (see quarterly billing below).
- We're fiscally responsible and **don't have any debt**, and we intend to keep it that way.
- We remain **one of the lowest-cost utilities** on the Front Range.
- Our **commercial customers** can expect an adjustment of 20% (less than 3% per year).

This rate increase will help us continue to fulfill our mission: To protect the public health and our environment through efficient, high-quality and cost-effective reclamation and treatment of our water resources.

QUARTERLY BILLING BEGINS IN 2025

An additional change we're making to keep rates low is switching to quarterly billing for all customers, effective Jan. 1, 2025. While quarterly billing does mean you'll have a larger payment at one time, this change reduces costs for everyone.

Please note that while this change will be implemented at the beginning of 2025, when customers receive their bill in January, their first bill won't be due until February. Moving forward, customers will receive their bill at the beginning of the quarter, and payment will be due in the second month of the quarter.

- If you are set up for recurring bill pay with your bank, please adjust your payment date accordingly, allowing up to five days for the transaction to go through.
- No changes will be necessary if you are set up for autopay through the SFCSD website (CAC Portal) or in our office using ACH.

Questions?

If you have any questions about the 2025 rate or the switch to quarterly billing, please get in touch with us at (970) 226-2484 or through our website at sfcsd.net/contact-us.

